

Terms and Conditions for Online Booking System

These Terms and Conditions for booking online should be read in conjunction with the Benevolent Fund Apartment / Cottage Policy.

Terms and Conditions

By completing this reservation, you agree to the terms and conditions set out below governing the use of the online booking system known as the "Services". Before using our Services, please carefully read these terms and conditions. By using these Services you are consenting to be bound by these terms and conditions. If you do not agree with these terms and conditions do not proceed to complete the reservation. If you have any questions about our terms and conditions, please email us at office@policebenevolentfund.org. These terms and conditions are made between The RUCGC-PSNI Benevolent Fund and whosoever shall use this website ("the Service User") for the purpose of the use of Services provided by The RUCGC-PSNI Benevolent Fund.

Responsibility

By using the online booking system, the Service User confirms that they are able and willing to meet any liability incurred as a result thereof. The Service User acknowledges that any application for a Service made on this website is non transferable and can be cancelled or amended by The RUCGC-PSNI Benevolent Fund at any time and for any reason.

Accuracy of Information

The RUCGC-PSNI Benevolent Fund has taken reasonable care to ensure that the content of the website is accurate. The Service User acknowledges and accepts that The RUCGC-PSNI Benevolent Fund cannot be held responsible for any inaccuracies in such information.

Complaints

Any complaint regarding the Services should be made by email to office@policebenevolentfund.org.

Privacy Policy

The RUCGC-PSNI Benevolent Fund are committed to protecting and respecting your privacy. This policy sets out the basis on which any personal data we collect from you, or that you provide to us, will be processed by us. Please read the following carefully to understand our views and practices regarding your personal data and how we will treat it. For the purpose of the Data Protection Act 1998 (the Act), the data controller is The RUCGC-PSNI Benevolent Fund PSNI, 77-79 Garnerville Road, Belfast, BT4 2NX.

Information we may collect from you

We may collect and process the following data about you:

Information that you provide by filling in forms on our website <https://policebenevolentfund.org> or <http://policebenevolentfund.com>. This includes information provided at the time of registering to use our site, subscribing to our site, posting material on our site or requesting further services. We may also ask you for information when you report a problem with our site.

If you contact us, we may keep a record of that correspondence.

Details of transactions you carry out through our site and of the fulfilment of your bookings or orders.

Details of your visits to our site and the resources that you access.

Data entered on our website including non-submitted, (or abandoned data).

Collecting information provides specific benefits to the Service User. Information is collected in order to facilitate the Services in conjunction with the accommodation provider, to notify the Service User in the event of problems with the Services, to offer additional Services to the Service User where consent is expressly granted and/or to help The RUCGC-PSNI Benevolent Fund improve this process for future use.

Specifically, The RUCGC-PSNI Benevolent Fund collects Service User information (i.e. the Service User's, e-mail address, postal address and/or other contact details) for the following purposes:

Completing or supporting the Services;

Voluntary customer registration process(es);

Usage/experience of the system to facilitate improvements.

The RUCGC-PSNI Benevolent Fund does not otherwise directly share Service User information with any other third party. However, The RUCGC-PSNI Benevolent Fund at their discretion may configure the Services to share customer information with a third party. This is typically carried out for the purposes of customer retention management.

The Service User can access all collected information related specifically to them at any time on request.

Cookies Policy

The RUCGC-PSNI Benevolent Fund may use cookies on its Online Booking System. Any personal information volunteered by the Service User will be treated with appropriate standards of security and confidentiality and in accordance with the Data Protection Act 1998.

No Guarantee of Continuous Access to The RUCGC-PSNI Benevolent Fund

The RUCGC-PSNI Benevolent Fund cannot guarantee continuous access without interruption to its Services, nor do The RUCGC-PSNI Benevolent Fund guarantee secure access to its services. The performance of The RUCGC-PSNI Benevolent Fund website may be interfered with by many factors outside our control. No liability for any losses incurred by the Service User from interruption to or corruption of the Services will be accepted under any circumstances.

Legitimate Use of Services

The Service User may only use this website or the Services of The RUCGC-PSNI Benevolent Fund for the specified purposes and hereby undertakes not to make any speculative, false or fraudulent use of this website or the Services on behalf of himself or other parties.

Cancellation Policy

It is a condition of the use of The RUCGC-PSNI Benevolent Fund system and Services that the Service User accepts fully the cancellation policy. This policy sets out that The RUCGC-PSNI Benevolent Fund can cancel or amend a booking at any time and for any reason and at their absolute discretion.

Cancellation/ Refunds of charges

If your booking has to be cancelled you should do this online as soon as possible. If the booking is cancelled 2 weeks or more in advance a refund of the charge paid will be made **if requested**. If the booking is cancelled with less notice a refund will not be made. **You must contact the Benevolent Fund office to request a refund. Refunds will not be automatically made.**

If you experience any difficulties cancelling online please call us on (028) 90 764215.

Failure to advise us as soon as possible of any changes could result in this facility being denied to you in the future.

In the event of cancellation or amendment of a booking, The RUCGC-PSNI Benevolent Fund will endeavour to inform all service users before the booking is due to take place, although please be aware that this is not always possible. The RUCGC-PSNI Benevolent Fund shall not accept liability for any consequential loss and shall have no liability to reimburse any other costs that may have been incurred, including transport costs, accommodation etc.

Quality of Accommodation

The Service User acknowledges that The RUCGC-PSNI Benevolent Fund has no responsibility for problems arising from the quality of accommodation or service provided to Service Users making bookings through the Services.

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Complaints

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Consequential Loss

Under no conditions and in no event shall The RUCGC-PSNI Benevolent Fund be liable for any consequential or special damages or losses, however arising (including, but not limited to negligence or breach of this terms and conditions or otherwise) or for any loss of property, data, profit, revenue or business, however caused even if that loss or damage was foreseeable by or the possibility of it was brought to the attention of The RUCGC-PSNI Benevolent Fund.

Recovering Costs

When staying at the apartments / cottages any costs incurred the member will be liable and must reimburse the Fund, this includes any damage to the cottage, equipment, furniture, mattresses, mattress covers, crockery etc.

Intellectual Property

The Service User acknowledges that all copyright, trademarks and other intellectual property rights in and relating to this website and to the Services are solely owned by or licensed to The RUCGC-PSNI

Benevolent Fund. The content or data found on the website may not be reproduced, sold, transferred or modified without the prior written consent of The RUCGC-PSNI Benevolent Fund. Neither may the Service User modify, duplicate, display, copy, reproduce, license, publish, transfer or sell any information, software, products or services obtained from the website without the prior written consent of The RUCGC-PSNI Benevolent Fund . The Service User further acknowledges that he/she must not use any of these intellectual property rights, or The RUCGC-PSNI Benevolent Fund Services, except to the extent necessary to use the Services in the manner anticipated by these terms and conditions.

System Integrity

The usage of any device, routine or software which inhibits or interferes with the running of The RUCGC-PSNI Benevolent Fund website or any booking concluded upon it is prohibited. Any action which creates a load on The RUCGC-PSNI Benevolent Fund website or infrastructure which may be considered unreasonable or disproportionate is prohibited.

General Conditions applying to these Terms and Conditions

Amendment to These Terms and Conditions

The RUCGC-PSNI Benevolent Fund reserve the right to amend these Terms and Conditions at any time. Updates will be effective [5] days after they are posted on The RUCGC-PSNI Benevolent Fund website.

Severability

These terms shall be deemed several. In the event that any provision is determined to be unenforceable or invalid, such provision shall nonetheless be enforced to the fullest extent permitted by applicable law and such determination shall not effect the validity and enforceability of any other remaining provisions.

Headings

The headings used in these Terms and Conditions are included for convenience only and shall not define, extend, limit or otherwise affect these Terms and Conditions.

Force Majeure

If as a consequence of Force Majeure, The RUCGC-PSNI Benevolent Fund is obliged to curtail, alter or cancel the Services, the Service User shall not be entitled to claim compensation for any loss arising as a consequence of the said curtailment, alteration or cancellation. The term "Force Majeure" includes but is not limited to acts of God, natural disaster, fire and any other destruction of any accommodation booked, riots, acts of war or civil commotion, exercise of legislative, municipal, military or other authority, strikes, industrial action or any other reason beyond the control of The RUCGC-PSNI Benevolent Fund.

Entire Agreement

These terms and conditions together with the Rules of the Apartments contain the entire agreement between The RUCGC-PSNI Benevolent Fund and the Service User and supersedes any prior understandings or agreements (whether oral or written) regarding the subject matter and may not be amended or modified unless expressly agreed by The RUCGC-PSNI Benevolent Fund in writing.

Links

This site may contain links to other sites. Please be aware that we are not responsible for the privacy practices of such other sites – this statement applies solely to information collected by this site.